

SYNERGY2021 for legal professionals

Attendees will be offered a wide range of sessions from which they will be able to build their own agenda based on the solutions and topics of their interest. Product sessions will be expert-led for those who want to learn more about Thomson Reuters' core legal solutions, including 3E, ProLaw, eBillingHub, Westlaw, Westlaw Edge, Practical Law, Practical Law Connect, Legal Tracker, Contract Express, HighQ, Digital Evidence Center, and more. Conference attendees will also be able to select from a broad array of thought leadership and educational topics that could help their role, law firm, or legal department have a strategic advantage in the dynamic and ever-changing legal landscape. *Please note, this list is subject to change and does not reflect the full conference agenda, including general sessions and keynotes.



Session Title	Description	Product	Audience	Track
Time management with 3E	Time management has become easier than ever with 3E. Find out how your users can easily capture time efficiently, effortlessly, and without errors with the latest enhancements available, from floating timers to advanced navigation and more. Get the most up-to-date look at 3E time management capabilities from the 2021 and 2020 releases. Note: this session will not be available on demand.	3E	Finance and accounting professionals, lawyers	Law Firms
What's new in 2.9.1 and 3.0 – new billing capabilities you don't want to miss!	3E is known world-wide for its billing capabilities, and it's now been enhanced with even more tools. Reduce errors, streamline submissions, and eliminate the hassle. This session covers the enhancements for 3E Billing in the 2.9.1 and 3.0.0 releases. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Conflicts gets a boost – learn what's new in 3E 3.0	3E 3.0 brings you more control over in-progress Conflicts/NBI intake searches, with several new improvements, giving you more ways to both streamline and boost searches. This session covers the enhancements for 3E Conflicts in the 3.0.0 release. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Global operations, staying compliant with 3E	Discover the new and ongoing Thomson Reuters initiatives to help you with the challenges of operating globally in demanding jurisdictions and with ever-changing regulations. Special emphasis will be placed on how 3E helps you with taxation requirements. From this session, you'll be sure to be on top of the latest changes. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
What's new with 3E standardizations	3E has now been improved to standardize several functions that previously could only be changed via customizations. You no longer need to customize some capabilities in Elite Services Bus loads, Notification Configuration, NBI Workflow, and Workflow Inbox updates, saving you implementation time, effort, and cost. This session will show you Technical Services customization capabilities that are now standard 3E functionality. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms

Session Title	Description	Product	Audience	Track
What's new in 3E 3.0 with General Ledger	General Ledger function has now been made easier in 3E 3.0 with enhancements that include a Chart of Accounts wizard and Balancing updates, giving you more options and ensuring fast and accurate balancing tasks. This session covers the enhancements for 3E General Ledger in the 3.0.0 release.	3E	Finance and accounting professionals	Law Firms
9.0 – A new 3E MatterSphere experience	3E MatterSphere is known for its ease-of-use, and now it has become even more user-friendly. MatterSphere 9.0 provides a brand new user interface and new and faster functions such as smarter navigation, intuitive organization, and easier access to your important tasks. This session covers the enhancements for 3E MatterSphere in the 9.0 release.	3E	Finance and accounting professionals, managing directors	Law Firms
Working from home with 3E paperless proforma	Working remotely has become a necessity for many firms' employees. This session will provide an overview of the abundant capabilities of 3E Paperless Proforma and how the solution can help you meet the present-day challenges of working remotely while having to maintain your revenue stream.	3E	Finance and accounting professionals	Law Firms
A new module, a new way to manage partnership compensation with 3E	Understand 3E Partnership Compensation, a new module that has been added to 3E Budgeting and Forecasting. Enable transparency in financial decisions between your firm's partners by using a single solution that works for everyone.	3E	Finance and accounting professionals, managing directors, C-level leaders	Law Firms
Boost budget intelligence and quickly deliver critical data with 3E budgeting & forecasting	Confidently plan and review firm productivity, efficiency, and profitability. 3E Budgeting and Forecasting gives you real time information that you need to make quick, strategic decisions. If you haven't explored Budgeting and Forecasting, this overview will show you its many benefits.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
Making the most of eBillingHub	eBillingHub is the leader in legal e-billing, with hundreds of law firms using it to submit their bills. This tutorial will show you how eBillingHub can eliminate some of the common mistakes e-billers make that cause delays in e-billing as well as rejections and help you speed up your cash flow while improving productivity.	3E	Finance and accounting professionals	Law Firms
Deep dive with 3E data insights	Are you using 3E Data Insights to its full advantage? Did you know that beyond the standard reporting and analytics, there's a multitude of interactive data reports, rich visualizations, and advanced forecasting and analytics tools to help you pinpoint areas that need strategic decisions? Learn how you can dive deep into Data Insights to get the actionable insights and make the data-driven decisions you need to keep your business on track.	3E	Finance and accounting professionals, managing directors	Law Firms
What's new with 3E templates	3E has now expanded its template library and made templates even more configurable, and many now meet regional needs. Join us as we spotlight advancements in 3E Templates to provide greater control with your template development and how new options can make personalizing templates easy.	3E	Finance, IT and accounting professionals	Law Firms

Session Title	Description	Product	Audience	Track
A better experience, a better interface – 3E user interface updates	3E has a new user interface that gives you a better user experience and delivers a better way to interact with other applications, such as 3E Workspace and 3E Paperless Proforma. Join us as we highlight just a few of the many 3E user interface enhancements, including configurations that can be deployed from tools in the user interface.	3E	Finance, IT and accounting professionals	Law Firms
3E Cloud – a path to migrating your firm to the cloud	Attend this session to learn how your firm can achieve scalability, minimize security worries, and immediately access new enhancements with 3E Cloud, built on the industry standard Microsoft® Azure® platform. Hear about how our managed services ensure product uptime and access, relieving these tasks from your internal IT team. 3E Cloud is your path to modernization, decreasing your costs by eliminating your investment in hardware, software, and the ongoing maintenance required for an on-premises solution. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals	Law Firms
Customizing 3E – integrated development environment tutorial	Have it your way; customize 3E to work for you. Learn how to use the IDE (Integrated Development Environment) to modify Quick Find, Advanced Find, Query Results, and Worklists. You'll hear about how IDE provides faster, more efficient, and intuitive workflows. Note: this session will not be available on demand.	3E	IT, technology, developers	Law Firms
A customer experience in custom ways – learn how to customize 3E workspace	3E Workspace provides professionals with one place to efficiently complete daily tasks from anywhere and anytime. This session will show you how to customize features of Workspace, including adding and maintaining your own widgets, modifying existing lists and detail pages, and creating custom queries for accessing 3E data, so you can streamline and cut the time needed for completing daily tasks even more. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
Peer perspective: going live on 3E – mission accomplished	Hear from peers about the ins and outs on their journey to going live on 3E. Listen in to hear their 3E implementation plan, including lessons learned and advice to any firms considering the move. This session will give you the guidance you need to ensure a successful go live of 3E. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
Audits, adjustments, and accuracy with 3E	Having to trace adjustments can be a time-consuming task. This session will help you identify previous adjustments/proforma adjustments for billed and unbilled transactions and how to trace it through the General Ledger and Reporting, saving you time and hassle. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Troubleshooting 3E security – my friends can do it, so why can't I?	Jump on the security bandwagon! Come hear about security, strategies, and simplification tips to help your firm stay protected. This session will cover reports and strategies that will help you refine and simplify an inherited 3E security implementation. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals	Law Firms

Session Title	Description	Product	Audience	Track
Robust reports and streamlined metrics in 3E	Having the right reports and metrics are imperative when viewing your firm's financial health. Learn about configuration, scheduling, and metric retention setups and best practices, so you can get the most out of the reports and metrics provided by 3E. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
The importance and impact of setups on system balancing	Discover best practices, procedures, and consideration for setups on system balancing. You'll be able to work more efficiently and provide your firm streamlined approaches to balance financials. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Configure, track, and manage intercompany transactions with 3E Intercompany Billing (ICB)	Everything you need to know about ICB. Come hear about the flexible setups and considerations when implementing 3E Intercompany Billing. You'll get an overview of the ICB process and learn about integration with 3E General Ledger to keep your firm balanced and up to date. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Alternative fee arrangements (AFAs) are here to stay	Learn how to price AFAs correctly and stay profitable. 3E can help you with reports, data, and analytics to project and confidently price them, keeping your clients happy and your firm in the black. This session will give you an overview of how to use 3E to your advantage in using AFAs. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
Tell it like it is: how to get the right information to the right people at the right time in 3E	Join us to learn how to use stock 3E reports and metrics in combination with 3E dashboard design to enable "self-service" reporting to fee earners and the management team. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
General Ledger project best practices – fit for your firm	Keep your firm financially fit with a healthy cashflow. You'll want to hear about best practices in converting General Ledger data to provide accurate, up-to-date balanced trial balances within your firm. Giving your firm a streamlined approach to accurate reports. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
3E bank reconciliation process, considerations, and associated tasks	Complete this process in less time. This session will cover Bank Reconciliation within 3E and its associated tasks, providing users with the tools that can increase efficiency. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Alternative approaches to anticipated disbursements	Join us as our experienced consultant discusses the concept of anticipated disbursements and the possible alternatives to using them. You'll learn about regulatory issues, practical issues, and masking issues. This session will ensure that your firm understands that there are alternative approaches in managing disbursements. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms



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Faster implementations with 3E ready, set, go!	This new program provides a faster implementation by bringing the firm's existing setups and configurations directly into 3E. First, get your firm ready for implementation with best practices from the Thomson Reuters team. Second, get all your configurations set up for streamlined workflows. Lastly, your firm will feel confident and ready to GO live on 3E Cloud ensuring minimal downtime in your financial management system. So, let's GO! Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
Enterprise to 3E – a streamlined implementation	Come learn more about the implementation program developed specifically for Enterprise clients. The Accelerated Package was designed to leverage our world-class product design and proven implementation methodology to get you live on 3E. Along with our unmatched support, service, and expertise, let our experts provide insights on how you can benefit from our best practice approach. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors	Law Firms
Learn from your peers: the afterglow of 3E go live – to infinity and beyond!	Your firm has gone live with 3E, now what? Learn how one firm has used the momentum created by 3E Go Live to introduce system initiatives to increase efficiency and effectiveness for both lawyers and administrative departments. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors, C-level leaders	Law Firms
New and improved! Enterprise features get a big upgrade in 3E	Technology is always getting better! Join us for a discussion on improvements to the setup processes between Enterprise and 3E. Explore VB Options vs. Overrides/Set System Options, and Control Panels vs. Financial Controls will be reviewed. New technology gives your firm the ability to work faster and smarter and provides streamlined workflows. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals	Law Firms
Different, but good! Differences between enterprise and 3E GL & reporting	Managing your book of business can always be challenging, and when your technology looks different, you'll want to know the ins and outs on the differences. Come hear about the similarities and differences between General Ledger in Enterprise and 3E. Knowing the difference will give you the ability to experience a more streamlined workflow approach. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Proformas, bills, enterprise, and 3E – what's common, what's new? Part 1	Does your firm find itself having to meet complex or simple billing requirements from clients, manage multiple proformas, or provide customized billing to clients? Come see how to help solve for these with the similarities and differences between the billing process in Enterprise and 3E. 3E changes as your firm evolves, from paper or workflow to centralized and decentralized, be sure to attend this session to give your firm insights on proformas and bills. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms



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Proformas, bills, enterprise, and 3E – what’s common, what’s new? Part 2	Come see what’s in common and what’s new in 3E and how it’s similar but better in 3E. Review similarities and differences between the billing process in Enterprise and 3E. See how 3E has advanced technology to give your firm more flexible billing, better inquires and an improved experience to meet your clients demands. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Turn the tables on taxes, see what’s new in 3E tax functionality!	Listen in on this session, and you’ll hear about the similarities and differences between tax functionality in Enterprise and 3E. You’ll gain insights for your firm to stay on top of tax laws and turn your tax workflow into a more efficient and streamlined process. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
So, you’re thinking of moving to 3E: what’s different between Enterprise and 3E and why it matters	If you’ve been using Enterprise for years with success, why should you move? Consultant Simon Jarrett will speak about the key differences between Enterprise and 3E and why those differences matter. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals, managing directors, C-level leaders	Law Firms
3E does it better: General Ledger	Keep your book of balance better with these updated features in 3E. Come hear about the similarities and differences between Enterprise General Ledger and 3E, including popular General Ledger reports/metrics. This session will surely give your firm the insights it needs to maintain a healthy financial position. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
An easy, online, and centralized billing solution – come see an overview of eBillingHub	eBillingHub is the go-to electronic invoice processing solution for law firms across the globe. How can you use it to your best advantage? Review how eBillingHub submits invoices and learn about common mapping configurations that will help reduce rejections. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Give your firm an upgrade with 3E HTML5 user interface	Getting upgraded feels good, right? The new user experience delivers to users a new application interface that unifies the experience across 3E, 3E Workspace, and 3E Paperless Proforma™. This session will provide information on how your IT staff can perform your firm’s 3E UI upgrades. Users will benefit from a more modern, rich, and responsive experience. Note: this session will not be available on demand.	3E	Finance, IT and accounting professionals	Law Firms
Making the transition to 3E Accounts Payable	Discover how 3E deals with accounts payable, from supply to settlement, in any currency. You will hear about the improved framework, streamlined transactions, and robust reporting that will provide ease of use to your firm. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms
Favorite features in 3E	Join us as our experienced 3E support analysts share useful tips, including some handy utilities to help you manage your system more effectively. Note: this session will not be available on demand.	3E	Finance and accounting professionals	Law Firms

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Discover the power of monitoring & diagnostics	Learn how to use monitoring & diagnostics to track 3E activities on your 3E instances. Reviewing logs, viewing performance metrics, following execution flows, and tracking configuration changes.	3E	Finance and accounting professionals	Law Firms
Document automation to reuse knowledge and build best practices	Generating the best legal document that follows your best practice has never been easier. With document automation powered by Contract Express, you can simply answer a few questions and get your document drafted within minutes. Change in the facts? No problem! Just go back and update your inputs to generate the next version. Come learn how. Note: this session will not be available on demand.	Contract Express	Lawyers, associates and paralegals	Law Firms Legal Departments
How new court technology is improving productivity across the judicial system	COVID-19 introduced a variety of challenges for the courts including how access to justice is maintained in an effective manner. Our court partners report challenges like lengthy backlogs, inefficiency in managing evidence and documents, and a slow-down of productivity – just to name a few. Join us for a discussion with court professionals to learn how courts are dealing with these challenges and what impact this has on the legal profession. We'll share how technology plays a role in enabling courts to operate more efficiently and overcome these challenges.	Digital Evidence Center	Judges, justices, and court administrators	Law Firms
Drafting a document with precision and ease	Microsoft Word continues to be the tool of choice for drafting legal documents. That's why our Drafting Assistant sits alongside you while you work on your document giving you abilities like deal proofing of transaction documents, automate generation of the table of authorities or even including citations and links straight from Westlaw within the document without lifting more than a finger. Note: this session will not be available on demand.	Drafting Assistant	Lawyers, associates and paralegals	Law Firms Legal Departments
How can no-code technology give you an advantage in delivering legal services?	How exactly can no-code technology improve existing processes that will elevate how services are delivered? This session will walk you through a series of out-of-the-box HighQ capabilities, including automated approval processes, solution templates, and other workflow efficiencies that are intuitive and can be implemented without the need for IT development. By empowering lawyers with no-code custom tools, they can worry less about tracking down information and focus on delivering higher-value work. Note: this session will not be available on demand.	HighQ	Lawyer, associates, innovation leads and technology and IT professionals	Law Firms Legal Departments
How can HighQ help you adapt to the new normal?	What new client expectations have emerged as a result of COVID? Now more than ever, clients want to access information and have their questions answered immediately, bypassing the delays of waiting for email replies or returned phone calls. These client expectations existed pre-pandemic, but have become more pronounced this past year. This session will showcase how the latest HighQ enhancements will deliver on the new ways of working. Note: this session will not be available on demand.	HighQ	Lawyer, associates, innovation leads	Law Firms Legal Departments

Session Title	Description	Product	Audience	Track
How to amplify LPM with task templates, activity tracking and more	HighQ makes it easy to bring together the people, files, knowledge, data, tasks, timelines, and notifications in one place. Create and re-create project plans, track progress, keep all stakeholders up-to-date, while controlling the level of access to information. Join our session to see how you can save time, improve efficiencies, reduce errors, and ensure that no one (and no project) skips a beat. Note: this session will not be available on demand.	HighQ	Lawyer, associates, innovation leads and technology and IT professionals	Law Firms
HighQ vision and roadmap	Over the last year, Thomson Reuters HighQ has gone from strength to strength with some major new releases and significant integrations with other Thomson Reuters solutions. Review the latest enhancements and learn about our product roadmap vision.	HighQ	Lawyer, associates, innovation leads, C-level leaders, and technology and IT professionals	Law Firms
New! HighQ Contract Analysis	Introducing HighQ Contract Analysis! Be the first to see a new solution to the time-consuming contract review and analysis process. Contract Analysis goes beyond the typical extraction of key facts to answering your legal questions. Unlike any other contract analysis tool, Contract Analysis has been trained by the trusted expertise of Practical Law attorney-editors, resulting in an exciting new solution, plus it's integrated with HighQ unlocking automated workflow, robust reporting and much more. Join this session for a product overview and demo	HighQ	Lawyers, associates, IT managers, knowledge managers and corporate legal operations	Law Firms Legal Departments
Legal Tracker product roadmap	This session will provide an in-depth look at new capabilities that have recently rolled out in Legal Tracker and a preview of functionality coming in the second half of 2021.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: diversity, equity & inclusion	Panel discussion focused on partnering to supercharge the DEI legal ecosystem (Legal Ops, Law Firm, Academia), highlighting best practices and innovative strategies to achieve the goals of all stakeholders. Review of Tracker's D&I data gathering and reporting functionality to support and inform Company's strategic DEI initiatives.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: technology roadmaps	Recent Features Round-Up—Introduce clients to newer features released in the last 3-6 months that can provide quick wins.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: managing rate negotiations	Need advice on "negotiating rates?" This session provides a top-level approach to a legal department for managing rates and how using timekeeper rate review (TKRR) can help -- including how TKRR data can spur future rate negotiations.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: the power of data and metrics	How do you tell a story with Tracker Dashboards? Dashboards and Reporting provide valuable business intelligence. Learn the importance of grouping similar visual metrics to get a cohesive assessment of your spend, savings, rates or other metrics.	Legal Tracker	Legal Tracker users	Legal Departments
Legal operations trends and how you can get there with Legal Tracker	Join us for a discussion of trends or practices that add value to a Legal Ops department. We'll also share highlights of how Tracker can help you execute on these emerging trends.	Legal Tracker	Legal Tracker users	Legal Departments

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Using Legal Tracker internationally	This session is an A to Z guide to using Tracker globally. We'll cover international product features, pre-planning of a global rollout, global database administration, and common challenges of international use.	Legal Tracker	Legal Tracker users	Legal Departments
Optimizing Legal Tracker	If you've been on Tracker for many years and now want to clean up your database to match your evolving legal dept. and corp. structure or even expand to other departments, you need to attend this session.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: reporting 101	This session will demonstrate how to use and modify pre-configured reports. We will also review basic reporting tips and tricks.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: reporting 201 (advanced)	This advanced session will cover building your own reports for timekeeper rates, pending invoices, and invoice review as well as custom trending reports.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: timekeeper rate review	This "back to basics" session will cover Timekeeper Rate Review, from setting up the configurations to communicating with firms. Reporting, data clean-up and roll-out, and communication plans will also be discussed.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: task code alerts: a deeper look (advanced)	This advanced session will explore how using TCAs can help maximize savings, better manage spend, and improve insights into legal work.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: Advanced Accruals reporting	This session will demonstrate how to report on accrual data beyond the standard Accruals Reports. Learn how to create your own custom accruals report in this hands-on session.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: using power BI dashboards	In this session, learn how Legal Tracker's Power BI Data Connector enables organizations and their users to easily connect to Legal Tracker's Data Warehouse and access data utilizing their own Microsoft Power BI subscription. Build custom reports and dashboards for a 360° view of your Legal Department.	Legal Tracker	Legal Tracker users	Legal Departments
Legal Tracker: APIs	In this session, learn all about APIs and tour the developer portal. See how other clients have leveraged APIs to suit their needs.	Legal Tracker	Legal Tracker users	Legal Departments
Research essentials on Practical Law <small>CLE CREDIT™</small>	The objective of this course is for the attendee to gain an understanding of Practical Law content and learn the fundamentals of using this service to get the best research and practice resources from their efforts.	Practical Law	Legal professionals in general	Law Firms Legal Departments
Finding, not searching: how Practical Law Connect can help you work more efficiently	In this session users will learn how to more quickly get to the resources they need in Practical Law Connect using the In-House Counsel and Commercial Transactions tasks and other functionality built for corporate attorneys.	Practical Law	Practical Law Connect users	Legal Departments

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Going global: how businesses can leverage Practical Law for immediate insights into global legal issues	With the increasing globalization of business, in-house counsel (of companies big and small) are facing a greater need to tackle multi-national and cross-border legal issues. In this session, users will explore Practical Law Global and Comparative content and learn how to use it to spot issues, analyze risk, and help inform global business strategies.	Practical Law	Practical Law and Practical Law Connect users at corporations	Legal Departments
How to deliver impactful and profitable trainings with Practical Law	Quickly develop and present training and guidance materials by leveraging Practical Law PowerPoint templates that provide updated, organization-specific information on a range of core legal issues.	Practical Law	Practical Law and Practical Law Connect users	Legal Departments
Up your game with Practical Law litigation	So you thought Practical Law was just for transactional attorneys? Think again! Take a guided tour of Practical Law's Litigation service. Whether you're managing litigation in-house or litigating on the front lines, Practical Law has you covered. Practical Law Litigation provides sophisticated resources on federal and state civil practice, arbitration, and substantive areas of the law, such as white-collar crime, securities, IP, labor and employment, antitrust, and commercial litigation. You will also learn about powerful tools that Practical Law has for litigators, such as the brief bank, settlement value databases, automated documents, and more!	Practical Law	Practical Law and Practical Law Connect users	Law Firms Legal Departments
Contracts commuting, and COVID: reimagining law in the workplace	COVID-19 has changed the landscape of labor and employment and commercial law. Remote working and health and safety protocols present new compliance obligations and litigation risks. Meanwhile, supply chain disruptions are impacting force majeure provisions, insurance claims, and general contract drafting. Hear from Thomson Reuters Practical Law experts about the latest best practices as we move beyond the pandemic.	Practical Law	Legal professionals in general	Law Firms Legal Departments
Are you protecting your clients & yourself by staying current in an ever-changing legal environment?	The legal world is experiencing change at an unprecedented pace. These changes can be at the federal, state, regulatory, or administrative level. There are a multitude of options for staying abreast of the changes but which is the most reliable? Learn more about how Practical Law keeps you up-to-date and confident in complying with the most current laws and regulations.	Practical Law	Associates and attorneys who have created standard documents and clauses that they want to continue using	Law Firms Legal Departments
Spend minutes (not hours) getting current and accurate market trends for transactional deals	Transactional attorneys need to know and analyze competitive terms and market trends for their deals. This information must be accurate, timely, and tailored to each specific transaction and set of parties. Learn how to use Practical Law and the tool What's Market to quickly compile exactly what you need, when you need it. Search, review, and compare summaries of recent deals and filings and stay on top of current trends and market practice... whether it's in the early stages of structuring a transaction or in the middle of a call negotiating the terms.	Practical Law	Practical Law and Practical Law Connect users	Law Firms Legal Departments
ProLaw: Better technology, fewer reports – learn about SQL for SSRS report builder	Learn how to create datasets with the SSRS Report Builder – an advanced technology that helps you build reports in ProLaw faster and more efficiently. Many clients who have upgraded to this technology are creating fewer reports to achieve the same results. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals	Law Firms

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ProLaw: Robust and customized reports tailored to you with ProLaw	ProLaw reporting and business intelligence tools make it easy to get information on all practice activities and analyze the data quickly in standard and customized reports, including reports tailored to management. But did you know that you can change the format of the reports to better suit your needs? In this quick session, learn how to change the look of these important reports and discover how easily it can be done. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals	Law Firms
ProLaw: How to build a v11 report in SSRS	Learn how to rewrite your custom version 11 reports in SSRS. We will review how to use the v11 .fmt file to identify custom calculations, formatting, and other design considerations and how to translate them into SSRS equivalents. These new features will give your firm advanced technology to build robust reports. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals	Law Firms
ProLaw: Experience the new features and design of ProLaw Paperless Proforma	In January 2021, ProLaw Paperless Proforma launched with new features and a new design. Take a look at the new features and how to use this valuable product to streamline your proforma process from anywhere and at any time. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals, lawyers	Law Firms
ProLaw: Level up your security with ProLaw Suite – customer identity access management	Learn about the new security features of ProLaw Suite products to safely use ProLaw without the need for a VPN connection. In addition, learn how ProLaw can be configured to use your firm’s Multi Factor Authentication solution. This session will ensure your firm stays up to date with security. Note: this session will not be available on demand.	ProLaw	Technology and IT professionals	Law Firms
ProLaw: Understanding ProLaw supported technologies and system requirements	Gain an explanation of the ProLaw supported technologies, including system requirements. With this knowledge in hand, we will go over how to best organize your firm’s ProLaw environment, including customizations, SQL/Server specs, Triggers, and reports. Note: this session will not be available on demand.	ProLaw	Technology and IT professionals	Law Firms
ProLaw: Document searching and full text indexing with ProLaw	If you want to quicken your document searches and cut down on the clicks involved, attend this session. We will focus on document searching from the Matter Events tab and in Events using Document and Document Worklist Views. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals, lawyers	Law Firms
ProLaw: An introduction to ProLaw SSRS reports	Enjoy a beginning guide to explore customizing SSRS report formats as well as creating new SSRS reports in ProLaw. Time will be spent navigating the ProLaw SSRS report viewer and design mode. Learn how to make basic formatting changes such as font and color changes, modify alignment and margins, and customize and deploy headers and footers. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals	Law Firms

Session Title	Description	Product	Audience	Track
ProLaw: Using visual basic for your ProLaw reporting	ProLaw .NET's SSRS report builder uses Visual Basic. Learn about helpful Visual Basic functions that can take your expressions and report customizations to the next level. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals	Law Firms
ProLaw: Westlaw legal calendaring rules and ProLaw best practices	Learn about Westlaw Legal Calendaring for use in ProLaw. Discover what it is, how to import a Westlaw Rules set into ProLaw, how to update a Westlaw Rules set in ProLaw, and how to customize them to meet your firm's needs. Note: this session will not be available on demand.	ProLaw	Lawyers	Law Firms
ProLaw: Finding financial clarity with ProLaw reporting	Take a deep look into proving your ProLaw reports numbers. This session will cover spanning journal financials, analysis, aging, trust balances reports, and the management/user dashboard, which can help you quickly prove numbers and save time. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals	Law Firms
ProLaw: Remote access – an end user and technical discussion	Remote working is quickly becoming the norm. In this session, we will explore the technical requirements for the different solutions to accessing ProLaw data and time entry from your mobile devices and laptops so your users can access these tools quickly and save time. Note: this session will not be available on demand.	ProLaw	Technology and IT professionals	Law Firms
ProLaw: Best practices for conflict checking in ProLaw	Get ideas, tips, and best practices to help you fine-tune ProLaw to meet your conflicts checking needs and make your conflicts-searching process more efficient. Note: this session will not be available on demand.	ProLaw	Lawyers	Law Firms
ProLaw: Understanding journals in ProLaw	Gather information regarding Journals and new functionality, including recurring entries and visual indicators for entries, so users can be more familiar with these tools. Note: this session will not be available on demand.	ProLaw	Finance and accounting professionals	Law Firms
ProLaw: New features in ProLaw Workspace (formerly ProLaw Portal)	ProLaw Workspace allows your team to collaborate seamlessly in real time, whether in the office or working from home. Join us for a demo of Workspace, including new features added in 2021 like document management system integration, advanced query, document assembly, and Paperless Proforma integration. Note: this session will not be available on demand.	ProLaw	Finance, IT and accounting professionals, C-level leaders, lawyers	Law Firms
What is your starting point for legal work?	Introduced in 2020, Thomson Reuters Legal Home is a value-added offering that brings the information and solutions you rely on into one place. It is a starting point that seamlessly connects you to the resources you need. Learn how Legal Home can help increase workflow efficiency, keep you up-to-date on key activity and help you gain greater value from existing subscriptions. Note: this session will not be available on demand.	TR Legal Home	Lawyers, associates and IT and technology professionals	Law Firms

Session Title	Description	Product	Audience	Track
The challenge of finding firm precedent documents	The creation of the right legal document starts with a comparable precedent from which you can begin. Learn how West km continues to provide a legal categorization of documents for both litigation and transactional documents and allowing you to find those documents based on those categories. Note: this session will not be available on demand.	West KM	Lawyers, associates and paralegals	Law Firms
Secondary sources on Westlaw <small>CLE CREDIT</small>	Secondary sources are vital legal tools that provide essential guidance and analysis in every area of the law. Often times using secondary sources is the best place to start your research. You can get up to speed on a general area of law or dive deep into a specific subject. You can use them to find primary law authority. You may also be able to use them as persuasive authority in arguments to the court. Refresh your knowledge on best practices when using secondary sources in your research. The first part of the session will go through the types of secondary sources. The second half will focus on best practices and time saving tips while using secondary sources in your legal research.	Westlaw	Legal professionals in general	Law Firms Legal Departments
Tools for the transactional attorney <small>CLE CREDIT</small>	Tools for Transactional Attorneys will bring the business lawyer current with up-to-date nuts-and-bolts resources for starting transactions, retrieval strategies for annotated statutes and regulations, helpful analysis from premier secondary sources, access to hundreds of thousands of forms, and automation of document analysis.	Westlaw	Legal professionals in general	Law Firms Legal Departments
Topical research on Westlaw <small>CLE CREDIT</small>	This course builds upon and expands legal research skills using Westlaw to delve into topical content sets of law. The focus will be finding case law, statutes, regulations, and administrative documents, as well as secondary sources, specific to a topical area of practice. Exploring the variety of ways topical research can be performed using Westlaw, the breadth and depth of these materials will be highlighted, along with a review of the best techniques to effectively and efficiently conduct searches using those materials. Included will be an explanation of the power of Westlaw's legal search engine, WestSearch, to return the most relevant results, and the importance of KeyCite in verifying the status of documents on Westlaw.	Westlaw	Legal professionals in general	Law Firms Legal Departments
What's new on Westlaw <small>CLE CREDIT</small>	The objective of the course is to update and refresh attorneys on Westlaw, and show the new tools, features and content available. These enhancements will also assist the attorneys in providing more cost effective research to their clients.	Westlaw	Legal professionals in general	Law Firms Legal Departments
Introduction to research on Westlaw <small>CLE CREDIT</small>	This program will cover research fundamentals on Thomson Reuters Westlaw. After attending this session, users will feel more comfortable performing standard research tasks on Westlaw. Users of all levels will learn something new in this session.	Westlaw	Legal professionals in general	Law Firms Legal Departments

Session Title	Description	Product	Audience	Track
Statutes and legislative history <small>CLE CREDIT™</small>	Learn how to conduct legislative history research on Westlaw. In the first part of this class you will learn how to research the legislative history for a specific act. We will discuss where the act is codified, and how to find legislative history for the act. In the second part of this class we will find the legislative history for a specific statute. Plus we will see how to find links to other documents on Westlaw that cite to your statute including cases, secondary sources, regulations, and administrative decisions. Part three will focus on researching statutes. See how we have made statutory research easier with links to relevant cases and relevant legislative history. We will also learn how Westlaw has made it easier to search the statutes—including by the popular name of the act. Part four will focus on researching state legislative history materials on Westlaw.	Westlaw	Legal professionals in general	Law Firms
Advanced legal research on Westlaw <small>CLE CREDIT™</small>	Advanced Research on Westlaw is designed to ensure that you, as a Westlaw power user, will find the most precise results. This course will help you refine your search construction using both plain language and terms & connectors, while also showing you tools and resources to help you efficiently complete your research assignment.	Westlaw	Legal professionals in general	Law Firms
Intermediate research with Westlaw <small>CLE CREDIT™</small>	This session will build upon the key learning objectives offered in basic Westlaw courses. In particular, this session will be useful to you to help you enhance your efficiency in conducting searches, dispositioning your search results, and personalizing your workflow within the Westlaw platform.	Westlaw	Legal professionals in general	Law Firms
Litigation research with Westlaw <small>CLE CREDIT™</small>	During this course, you will learn how to most efficiently locate relevant briefs, pleadings, motions, dockets, jury verdicts, settlements, expert materials and comprehensive reports on experts, judges, and opposing counsel in Westlaw. As you learn techniques for researching within the vast amount of materials available on Westlaw. You will also learn how to research procedural issues, determine whether or not you can rely on a case, and retrieve court rules, practice guides, pattern jury instructions, and sample motions.	Westlaw	Legal professionals in general	Law Firms
Public Records <small>CLE CREDIT™</small>	The objective of this session is to teach attorneys the available resources and search techniques to help them locate people and businesses, identify and assess risk, understand critical connections and how to gather information on clients, experts, companies, assets, liens and other filings that relate to civil and criminal actions.	Westlaw	Legal professionals in general	Law Firms
Legal ethics – model 1.1: attorney competency <small>CPD/CLE CREDIT™</small>	Attorney competence in the ever-changing world of technology is a tricky subject. The technology does not remain static, and the attorney's workload is continually increasing. The ABA has stated that attorneys must keep abreast of changes in technology. In addition, many legal commentators continue to publish articles and other resources regarding the implications of technology competence. It is essential, therefore, to stay up-to-date with the latest technology. Today, we will follow the rule on keeping up with current technology with a brief tour of Practical Law, Drafting Assistant, and the following Westlaw resources: Court Rules, and Secondary Sources; Briefs and Trial Court Documents; Attorney, Judge, and Expert Witness Profiles.	Westlaw and Practical Law	Legal professionals in general	Law Firms Legal Departments

Session Title	Description	Product	Audience	Track
Enhance your legal research efficiently with Westlaw Edge <small>CLE CREDIT™</small>	<p>In this course, you will learn advance research techniques that tackle some of the toughest legal questions. You will learn how to research on Westlaw Edge, understanding the most direct method to find your legal answer. At the conclusion, legal researchers will be able to assess case timelines, case budgets and outcome probabilities by researching detailed docket information. The techniques discussed will also enable you to research a judge's or opposing counsel's background – pinpointing specific case/docket information to gauge legal experience.</p>	Westlaw Edge	Legal professionals in general	Law Firms
Using artificial intelligence to up your brief game	<p>Artificial Intelligence has fundamentally changed the legal briefing landscape, raising the bar for both what's possible and what's expected. Understand how new legal research tools give you access to unprecedented preparedness and confidence in your work product.</p>	Westlaw Edge	Litigators, attorneys, managing partners, those who are responsible for conducting legal research and those who assign and manage work	Law Firms
A peek under the hood: the integration of knowledge and technology to enhance litigation research <small>CLE CREDIT™</small>	<p>Start smarter and gain deeper insights at every stage of litigation with advanced legal research tools. Learn how to leverage a combination of knowledge and technology using Westlaw Edge and Practical Law.</p>	Westlaw Edge and Practical Law	Litigators, partners and associates that want to learn how to better manage all stages of litigation	Law Firms
How do law firms attract and retain millennial and Gen Z attorneys? <small>CPD CREDIT™</small>	<p>Law firms that want to hire top young attorneys are facing some incredibly stiff competition. With a shrinking talent pool and other competing firms—and sometimes even other industries—vying for the services of millennial and Gen Z attorneys, what can law firms do to make themselves as attractive as possible to talented employees of these generations?</p>	General	Legal professionals in charge of recruiting and talent management	Law Firms
What skills do lawyers need for the future?	<p>The legal education and professional development markets remain largely behind the times for providing the skills, training, and competencies required for lawyers to be successful in the 21st century, especially in a market going through tremendous change. However, more and more legal institutions are talking about this skills gap and investing in opportunities to offer access to necessary skills. In this session, you will learn about talent management, attorney performance and productivity, and how the Delta Model for lawyer competency can provide attorneys with the mindset and fundamentals to succeed in the future.</p>	General	Legal professionals and leaders in charge of talent management	Law Firms Legal Departments
AI in action: a review of future legal use cases	<p>It's not news that AI is transforming the way we work across every sector, and that's no different in the legal domain. Join us for this interactive session to learn about some of the latest discoveries in the field of AI and some of the most innovative applications of AI in the legal domain. You will see firsthand how AI is building efficiencies in your practice both today and into the future.</p>	General	Legal professionals interested in better understanding how the legal world is changing	Law Firms Legal Departments

Session Title	Description	Product	Audience	Track
What are the best practices for a successful cloud migration?	Listen in as our partner at Microsoft Azure Cloud and Thomson Reuters share how law firms are increasing client value through moving to the cloud. Gain insider change management tips for adopting cloud solutions for your organization, including the steps that need to happen for a successful migration. You will understand how you can be more effective and confident while navigating your law firm or corporate legal department through change.	General	Finance, accounting and IT professionals as well as managing directors and C-level leaders	Law Firms Legal Departments
Adapt or die: what is the future for law firms in 2021 and beyond?	Get an in-depth look at how law firms responded to the COVID-19 pandemic in 2020, and how those responses are shaping the way that firms will work. The 2021 Report on the State of the Legal Market from the Thomson Reuters Institute concludes that “2020 may in retrospect be seen as an important inflection point for the redesign of the delivery of legal services on a broader scale.” We look at the findings of this report against the backdrop of the wider implications for how we work, where we work, and what clients expect of us in the future.	General	Legal professionals interested in better understanding how the legal world is changing	Law Firms
How can technology foster diversity, break bias, and support inclusion?	The benefits associated with diversity and inclusion in the workplace are well-known, from higher employee retention rates to greater innovation. So how can your organization encourage diversity and inclusion while also battling unconscious bias? One answer may surprise you: technology.	General	Legal organization leaders and management	Law Firms Legal Departments
Old tech perceptions vs. the new reality: how much has changed?	Law firm leaders’ attitudes towards legal technology have always varied. But after a year like none other, do the old priorities still matter? Join us for a wide view of the tech issues that matter most to law firm leads – then and now. We’ll use a blend of past and present data to identify technology perspectives on the rise, and what they mean for law firms in 2021.	General	Firm leadership involved in tech purchasing decisions	Law Firms
Why are some firms better at tech adoption? CPD CREDIT	Selecting the right tech, establishing a roll-out process, and effectively training a remote workforce are each a major challenge facing law firms. So why do some firms approach legal tech with gusto and confidence while others become stymied by the scope of the challenge? In this session, you’ll hear some common objections to investing in legal technology, and explore the attitudes, behaviors, and present-day considerations that innovative firms are using to overcome these roadblocks.	General	Firm leadership involved in tech purchasing decisions	Law Firms
Success and resilience: why do some firms have both?	A lot of factors set dynamic law firms apart from their competitors. But past success does not ensure future performance. This session explores the traits of the people, organizations, and activities that led to success, even amid one of the most challenging years in living memory.	General	Firm employees who want to understand what makes successful firms successful	Law Firms
How do you best navigate digital courts? CPD/CLE CREDIT	The pandemic has caused disruption in the court system, creating challenges providing access to justice and building backlogs. A little over a year into the new normal, how are courts dealing with the changes? What opportunities do lawyers have to work effectively under these new conditions? And what’s coming next? This evolution in how the courts operate is here to stay – join us to learn some tips and tricks for navigating this new system.	General	Attorneys in general or those looking to better understand how virtual courts operate	Law Firms Legal Departments

Session Title	Description	Product	Audience	Track
<p>How can succession planning help you avoid losing valuable clients?</p> <p>CPD/CLE CREDIT™</p>	<p>As more baby-boomer partners approach retirement age, firms need to be proactive about preparing a new generation of leaders to manage key client relationships. Clients want and should have a voice in discussions about who will handle their work after the current partner moves on. When they don't, it can put your firm's most valuable relationships at risk. Join this session to learn about all the perspectives that need to be considered in a succession plan and how to navigate them.</p>	General	Law firm leaders and attorneys concerned with business continuity and client relations	Law Firms
<p>Technical competency for lawyers</p> <p>CPD/CLE CREDIT™</p>	<p>Now more than ever lawyers are relying on technology in their legal practice. The American Bar Association and states across the country continually update their ethical rules for using this technology. In this session we first review applicable ethics rules then break down your risks including those from human errors and social engineering. Next up, we review best practices for minimizing risk and preventing breach, as well as how to respond if one should occur. Finally, we discuss state of the art legal technologies and how they can increase your efficiency.</p>	General	Legal professionals in general	Law Firms Legal Departments
<p>The dark web: the evolving landscape and its impact on the legal industry</p> <p>CLE CREDIT™</p>	<p>Do you wonder how the process works to buy and sell credit card numbers that were stolen from you? Would you like to know how and why businesses are constantly being hacked? If you are into computer security, watched Mr. Robot or any other pop culture show, or read the latest news in cybersecurity, you likely saw terms like "Deep Web" and "Dark Web". The terms can be confusing and the space even more frightening than you may have heard. Many in the legal industry now have to consider what is going on in the Dark Web and its impact on their clients and the firm. In this discussion, we will delve into what is happening on the Dark Web.</p>	General	Legal professionals in general	Law Firms Legal Departments
<p>Understanding digital identity & its impact on legal</p> <p>CLE CREDIT™</p>	<p>In an increasingly more complicated world filled with fake news, organizations are threatened nearly every day by hackers and with the pilfering of our personal and private information from organizations like Facebook, controlling our identity is of the utmost importance. And with the coming deluge of applications and IoT devices, identity is the foundation for how we will interact with each other and these intelligent devices. As the legal industry adjusts, what impact will this new form of identity have on eDiscovery, transactional and general litigation? The changes ahead to the legal world, as we redefine what it is to be - electronically, will be immense.</p>	General	Legal professionals in general	Law Firms Legal Departments
<p>Legal platforms, APIs, and the (r)evolution of whizzbang legaltech</p> <p>CLE CREDIT™</p>	<p>In computer programming, an application programming interface (API) is a set of subroutine definitions, communication protocols, and tools for building software. In general terms, it is a set of clearly defined methods of communication among various components. A good API makes it easier to develop a computer program by providing all the building blocks, which are then put together by the programmer. They are coming for the legal industry.</p>	General	Legal professionals in general	Law Firms Legal Departments
<p>Breaking down AI: the underlying language and technology of artificial intelligence</p> <p>CPD/CLE CREDIT™</p>	<p>AI is the buzziest of buzz words these days. It pops up in almost every legal technology discussion as well as how lawyers practice and how law firms operate. The question is, do we really understand how AI works? This discussion will break down everything about AI for all parties, from uncovering the current state of AI in legal to understanding how AI works behind the scenes in the industry.</p>	General	Legal professionals in general	Law Firms Legal Departments



Session Title	Description	Product	Audience	Track
Blockchain 2.0: advance blockchain – case studies and the evolution of DLT in the legal industry <small>CLE CREDIT</small>	Blockchain has been talked about the last several years as a hypothetical. It is now being used. In this discussion, we will cover what blockchain is and how it is starting to creep into the legal landscape. The initial focus is on the state of blockchain in legal. We will also touch on some of the seminal concepts with blockchain including encryption, smart contracts, permissioned blockchains and DeFi. Lastly the conversation will discuss specific industries that blockchain is starting to disrupt.	General	Legal professionals in general	Law Firms Legal Departments
Fundamentals of cloud computing <small>CPD/CLE CREDIT</small>	The 21st century has yielded a fundamental change in computer technology: the cloud. This technology is near-ubiquitous in today's world and increasingly an inexorable part of how lawyers do their jobs. Not exclusive to an IT department, the cloud as a concept is one that is fundamental to many aspects relevant to attorneys. In this presentation you will learn about what consists cloud computing, how the law treats cloud computing, and how lawyers use the cloud.	General	Legal professionals in general	Law Firms Legal Departments
How can firms make it work for working parents?	Work/life balance is often the first thing to go when demands of the job are on the rise. But expectations are changing rapidly, and more attorneys are expecting firms to provide a healthier balance between work and home. What many law firms are starting to realize is that providing options for a more balanced life is not a question of "if," but one of "when." This session will uncover why it's imperative to address this growing desire and how firms can make it work for parents.	General	Anyone at smaller firms looking to achieve better work/life balance	Law Firms
Emerging technology and its impact on the legal industry <small>CPD/CLE CREDIT</small>	The world is moving at an exponential rate. In fact, by 2040 it is predicted that you will be able to buy a \$1,000 computer which can process as fast as the brains of all 9 billion people at that time. Imagine the change that will occur to legal documents, search, and workflow with this power. All of this technological progress will absolutely have an impact on the legal business. In this presentation you will see what effect the major emerging technologies will have on lawyers.	General	Legal professionals in general	Law Firms Legal Departments
An introduction to the impact of Blockchain on legal <small>CLE CREDIT</small>	It is predicted that blockchain technology will impact nearly every industry in a dramatic way over the next several years. What initially began as the underlining technology behind Bitcoin has boomed into something that the top 50 banks in the world are embracing to improve efficiency, security and transparency in the market. There is little doubt that lawyers will be early in the adoption of this technology to better automate process and provide better services to their clients. The smart contract is the first area that will be leveraged in this space. In this presentation you will see what impact blockchain technology and the distributed ledger will have in legal.	General	Legal professionals in general	Law Firms Legal Departments
Artificial intelligence and the impact of exponential technology on legal <small>CPD/CLE CREDIT</small>	The data explosion is all around us. In order for humans to be expert in something over the next several years, they will need tools to augment what they know to make better decisions. In this discussion you will get a better understanding of what is happening around us as it impacts the legal industry. The focus will be on technology and what impact it will have on the legal landscape.	General	Legal professionals in general	Law Firms Legal Departments



Session Title	Description	Product	Audience	Track
State of cybersecurity in legal CPD/CLE CREDIT	We are all aware of, and probably have experienced first-hand, the effects of an unwanted data breach. Maybe you were forced to change an online password, acquire a new credit card number or you lost important files corrupted by malware. At best, these incidences have been hassles. At worst, entire identities and fortunes can be compromised. Now, consider your business and its clients. What effects would a data breach have on the work-product, attorney/client privilege and financial stability of these organizations?	General	Legal professionals in general	Law Firms Legal Departments
Innovation in the legal industry CPD/CLE CREDIT	Law firms are innovating how clients are served simultaneous with the legal industry undergoing multiple transformations in the years since the 2008 recession. This is due to macro-level changes in the legal industry, exponential advancement in technology, and reflections of these realities in the ABA Model Rules of Professional Conduct. This session surveys the entirety of this topic, identifying some of the multiple definitions and manifestations of “innovation” conceptually.	General	Legal professionals in general	Law Firms
How can you simplify your firm’s marketing performance?	No law firm budget stays loose for too long. Eventually, you will be asked to justify how your firm allocates its marketing resources. When that happens, you need to be able to illustrate the value of what you do and express that clearly and impactfully to firm leadership.	General	Attorneys and marketing professionals at law firms who want to maximize marketing ROI	Law Firms
How can smaller firms pack a bigger punch into their marketing?	As an attorney at a small to midsize firm, the responsibilities of running a business and practicing law leave little time for work that is the lifeline to new business: marketing your firm. Having an integrated digital marketing plan can help. When used strategically, integrated marketing tools can help your firm reach more prospective clients and compete with larger firms.	General	Small to midsize firms looking to improve their marketing	Law Firms
What is the relationship between law firm culture and attorney development and retention? CPD/CLE CREDIT	It is well-established that thriving at a law firm can be challenging, with many attorneys feeling pressure to play the role of the confident know it all. This session will discuss the ways in which establishing a more open and nourishing law firm culture that prioritizes mental health and well-being and diversity and inclusion can be beneficial to each attorney’s professional development and longevity with the firm, ultimately leading to both greater career satisfaction for attorneys and enhanced client service and satisfaction.	General	Law firm leaders looking to improve attorney retention	Law Firms
How can you use analytics to improve litigation performance? CPD CREDIT	Analytics might sound like a far cry from the courtroom but they have the potential to improve your firm’s performance. Analytics can improve legal research, litigation strategy decisions, business development and client communication. From analyzing your judge to cracking your opponent’s argument, there’s a lot to uncover at this session.	General	Attorneys looking to improve their litigation performance with data	Law Firms
What is the future of legal project management?	As legal organizations become increasingly virtual in the wake of 2020, legal project management (LPM) is at an inflection point. With an increasing need for efficiency and a focus on profitability, teams are more focused on LPM than ever before. Join us as we discuss the state of LPM, trends in the industry, and the future of LPM and technology.	General	Firm leaders, legal project managers and legal ops professionals who want to streamline legal workflows	Law Firms Legal Departments

Session Title	Description	Product	Audience	Track
Does increasing productivity have to come at the cost of lawyer well-being?	Declining lawyer productivity has cost law firms millions over the last decade. But as lawyers are asked to do more with less in a largely WFH environment, increasing productivity often comes at the cost of their wellbeing. Join us as we discuss the history of attorney wellbeing in the 21st century, how law firms are responding today, and the link between a healthy workforce and a healthy bottom line.	General	Firm leaders looking to better balance employee productivity and wellbeing	Law Firms
How has the last year accelerated change of the law firm operating model? CPD CREDIT*	COVID-19 has dramatically altered the trajectory of the evolution of the traditional law firm model - many associates at the bottom and few equity partners at the top. Changes that may have taken decades or years have now become immediate strategic decisions. As the role of allied professionals increases, firms need to find ways to integrate technology to create cohesive solutions. Join us as we discuss the state of the legal market in 2021, how firms are responding, and how Thomson Reuters is supporting the future of legal technology	General	Firm leaders looking to improve their firm's strategy	Law Firms
How can I use KPIs to measure success and identify issues?	In a world full of data, almost anything can be measured. However, not all measurements are created equal. Join us to better understand how key performance indicators (KPIs) can help make a difference for your business, and how to identify the ones that are right for you.	General	Leaders in charge of making strategic decisions, finance managers	Law Firms Legal Departments
Where have the hours gone? CPD CREDIT*	As law firms work harder and harder to maximize the productivity of their fee earners, clients continue to scrutinize the value of the work being done. However, hours are still being lost for a multitude of reasons. We will drill into why some of these hours are lost, discuss how they can be addressed, and look at some metrics to help make sure that the right decisions are being made for the right reasons for your business.	General	Firm leaders in charge of making strategic decisions	Law Firms
How is the legal market changing in the US? A look back and a look ahead	The disruptions to the 2020 legal market were unlike anything the industry had seen in more than a decade. Attend this session for a look at the current state of the legal market through in-depth analysis of Q1 2021 Thomson Reuters Peer Monitor Index data.	General	Legal professionals in general	Law Firms Legal Departments
Can you read between the lines to know what your clients really want?	Modern law firm clients aren't shy about voicing their demands. From fixed fees to project management, meeting expectations often seems like a matter of checking the boxes. But setting yourself apart from your competitors means going beyond these table stakes to uncover clients' core needs.	General	Law firms looking to improve their client service	Law Firms
How do midsize firms really compete in the big leagues?	The world's largest law firm clients continue to demand top-quality results at the lowest possible cost. When their current firms fail to deliver, they will not hesitate to look for a firm that can. This often includes opening work up to smaller, more specialized firms that had not been considered previously. Firms that have the right expertise and can deliver the desired results have an unprecedented opportunity to compete for some of the industry's most elite accounts.	General	Law firms looking to compete upwards for more business	Law Firms



Session Title	Description	Product	Audience	Track
How can your firm increase billing efficiency? CPD CREDIT	Write downs, write offs, discounts and more. There are a variety of levers for firms to pull to keep clients happy about their bills. But, what is the state of billing at firms and what is the impact on the firm's bottom line? Join this session to find out.	General	Legal professionals looking to save time billing clients	Law Firms
What can you do to improve your firm's online reviews?	As a lawyer, your online reputation can be your greatest asset or biggest liability. Learn from digital experts how to encourage past clients to leave you reviews, and what to do with comments you receive. In a world where star ratings are encouraged for everything from water bottles to automobiles, the approach you take towards managing your reputation can make or break your future. Thankfully, there are rules to this game. In this session we will cover some of these rules and much more.	General	Attorneys at small and mid-size firms	Law Firms
How do you market your firm to the Hispanic legal consumer?	The number of Hispanic consumers in the U.S. continues to grow exponentially each year. So much, in fact, that this is a market your firm can't afford to overlook. But when this demographic is in need of legal services, will your firm be the one they find, trust, and turn to? In this session you'll learn about how these legal consumers are looking for lawyers differently and how your firm can start to win their business.	General	Attorneys at small and mid-size firms	Law Firms
How do you build a resilient marketing strategy during changing times?	You never know what the future will look like—no one does. But if a major disruption (like the one caused by the 2020 coronavirus outbreak) forces a shift in marketing resources, your efforts to draw in new business shouldn't come screeching to a halt. Learn how to make an adaptable firm marketing strategy that can meet your needs no matter what happens.	General	Attorneys at smaller firms looking to improve their digital marketing	Law Firms
Why is being friendly in the eyes of Google more important to your firm than ever before?	When you're looking for a local business, chances are you searched for them online. Your clients are no different. Making your law firm more visible online starts with your digital marketing approach. Learn how you can utilize Google My Business and other tools that help search engines index your law firm locally and show your firm to legal consumers in your area when they're searching for help online.	General	Attorneys at smaller firms looking to improve their online visibility	Law Firms
Brexit, COVID & the legal landscape: what has been the market impact & how are firms adapting?	An interview with senior law firm figures to explore the landscape for legal services, challenges to leadership and changing mindsets, and how firms are adapting to the impacts of COVID-19 and Brexit.	General	European firm leaders and those working across borders, senior partners and litigators, barristers and regulators	Law Firms
Spotlight on the implications for UK litigation and legal services in a post-transition world	UK legal system post-Brexit – pros and cons, and focus on competition cases; where the UK legal system could stand on the world stage; impact on UK litigation practice; current position re negotiations between the EU and UK on recognition and enforcement of judgements; legal services under the Trade and Co-operation Agreement; and the longer term implications for the profession.	General	Those working with EU clients, senior partners, litigators, barristers and regulators	Law Firms



Session Title	Description	Product	Audience	Track
What are the challenges and opportunities for the UK legal market?	Much has happened in the past year and a half. Join this session for an in-depth look at the state of the legal market in Europe and key industry trends for firms.	General	All partners and law firm management interested in current trends and insights for UK and Europe	Law Firms
How do technology and flexibility impact talent retention in the European market?	Law firm behaviour, technology investment, and working practices collectively have an immense impact on lawyer retention. The war for talent is encountering new forces because of COVID-19. Join this session to learn how work/life balance is changing and the role technology now has in the working life of lawyers.	General	Management and knowledge roles in particular, those wanting to know how to retain good lawyers and win the war for talent	Law Firms
Driving change in behaviours and skills: the O-shaped lawyer, EQ and technology	Clients are often seen driving technology investment, but what about driving investment in skills and education? How is EQ becoming more understood, and what is the O-shaped lawyer?	General	Law firm management as well as lawyers of all levels	Law Firms Legal Departments
What is the future of digital courts and dispute resolution in the UK?	The last year has seen an explosion of digital adoption and innovation in courts worldwide. As the underlying pressures of cost, time and resources continue to weigh heavily on the administration of justice, which of these innovations are here to stay? What is the new normal for courts, arbitrators and other forms of dispute resolution? Join our expert panel to discuss the trends that have the potential to transform our experience of justice itself.	General	Barristers, senior litigators and judges interested in the evolution of dispute resolution in general	Law Firms
How can advocacy work in an online arena? (It can, but the method by which it does it is key.)	With the global surge in hearings conducted wholly or partly via video conference, advocates are having to rapidly discard old approaches while busily developing new ones. What are the practicalities and requirements of on-screen advocacy? On which skills should barristers now focus in order to succeed? And what are the implications for the way we train the next generation of advocates? Join our expert panel as they discuss.	General	Barristers and litigators in general, judges and academia will also want to know how advocates are adapting	Law Firms
What makes document automation a must or a bust for work?	Document automation is a game changer for legal professionals and their clients. Join this session if you are interested in increasing your profitability through efficient drafting and enabling improved collaboration with your clients. We will also discuss the evolution of document automation and take a peek at what's coming next.	General	Partners, senior attorneys, practice group heads, CIO, IT, corporate legal operations staff	Law Firms Legal Departments
Point solution vs. platform: how do you get a higher ROI from your legal tech investment? CPD CREDIT	What is behind the growing number of law firms and legal departments shifting from point solutions to a platform approach? Attend this session to learn key considerations in incorporating a platform solution and the benefits it can yield to the entire organization, especially when the platform has many functions that can be used by multiple groups or practice areas.	General	Attorneys and partners	Law Firms Legal Departments

Session Title	Description	Product	Audience	Track
How can you compete using an interwoven strategy of clients, culture, and legal tech?	Business structures, billing models, and client expectations are very different than they were even just a few years ago. Also, the way firms compete and who they compete with, the staff they employ or outsource, and the importance of business analytics and big data all are relatively new concerns in law. When you add those new shifts to the rapid rate of technological change, delivery models for legal services are now evolving faster than ever. Learn how to stay competitive by shaping your strategic framework around clients, culture, and the intelligent use of technology.	General	Senior law firm staff and mid-level management	Law Firms
How can machine-learning improve the inefficient contract review process?	Contract review is at the heart of legal services and is benefiting from machine-learning legal tech, for reviewing and analysing agreements, but the current solutions have challenges and limitations. This session will discuss the current state-of-play, tech challenges, and insights on solving these challenges. Join us to hear ideas on how machine-learning can further improve the contract review workflow.	General	Legal professionals in general	Law Firms Legal Departments
Trends in corporate legal spend—and how to build more value	This session will focus on legal operations trends, what metrics are most important during times of uncertainty, and how legal departments can deliver even more value.	General	Legal Tracker users	Legal Departments
How can you lead your firm to implement a profitability-centric culture?	Profitability is the most important metric for law firms, yet many lawyers struggle with how to embrace profitability as a core tenet of firm culture. Learn about the 3 key steps you can take to boost your partners' enthusiasm for a profitability-centered mindset, including which processes you should roll out first no matter where you are on your profitability journey. Learn how to build a strong foundation of accurate profitability analysis and consistent reporting that embeds agility and resilience into your firm's new culture from the start. Discover how to incorporate best practice techniques to create common language, values, and standards to help you champion a new era of improved profitability at your firm. This session is brought to you by Iridium Technology.	General	Finance professionals, CFOs and COOs	Law Firms
Your firm's untapped diamond mine: how 3E performance testing can yield huge ROI	Learn how performance testing can be used to prevent poor performance of your billing and finance system as well as uncover hidden ways to maximize your firm's ROI. This session is brought to you by Helm360.	General	3E Users	Law Firms
Back to black: how to attain zero A/R <small>CLE CREDIT</small>	Two questions seem to dominate conversations focused on law firms looking to grow their businesses (and their bottom lines): 1. How do you maximize cash flow and get as much funds from non-paying clients as possible? 2. How do you ethically accept online payments and utilize them to increase the firm's revenue? In this session, we'll explore all things online payments, including new strategies for collecting on aged A/R to get your books out of the red, best practices for billing and collections, and how online payments can revolutionize your firm (and your receivables). Attendees will receive practical advice and tips that they can start using immediately, from an attorney who learned about these processes by implementing them in a prior firm. This session is brought to you by ClientPay.	General	Legal professionals in general	Law Firms

Session Title	Description	Product	Audience	Track
Closing the divide: unleashing the power of pro bono	<p>As the world grapples with how to emerge from the COVID crisis and address inequalities that have been exacerbated through the pandemic, pro bono lawyers are stepping up and playing a critical role in helping NGOs and social enterprises survive and serve the most vulnerable. Co-hosted by Amazon Web Services and the Thomson Reuters Foundation, this session will showcase TrustLaw, the world's largest global pro bono service, to share findings from their 2020 benchmark of trends in the pro bono sector, look at how to build adaptable and resilient pro bono practices, and explore ideas on how technology can further amplify the impact and reach of pro bono work. We'll come together to discuss how pro bono legal support can help civil society survive this uncertain time - and thrive in the changed world beyond it.</p> <p>This session is brought to you by Amazon Web Services.</p>	General	Legal professionals in general	<p>Law Firms</p> <hr/> <p>Legal Departments</p>
Project implementation best practices	<p>If your firm is about to embark on a significant software implementation, or if you've already started the journey, then navigating the many variables for project success is no doubt forefront in your mind. How can your firm maximize the chances of reaching that elusive, successful go-live – within scope, time, and budget and to the desired quality? Whether your implementation team is onsite or working remotely, there are many factors that contribute to a successful outcome. Paul Rayment, Rob Beisswenger, and Indira Nunner will provide insight into Wilson Allen's proven approach to streamlining the financial system implementation life cycle, including key success factors and the use of an efficient framework to suit varying law firm needs. You'll learn: relevant and useful approaches to implementation at each stage of the life cycle; fostering, delivering, and measuring project success; pitfalls to avoid; correct governance and oversight; key project aspects and their importance.</p> <p>This session is brought to you by Wilson Allen.</p>	General	Anyone interested in implementation projects	Law Firms

* All CLE and CPD credits are pending final approval by the individual regulatory authorities.
 For questions related to SYNERGY 2021, contact us at SYNERGYsupport@thomsonreuters.com